

PRESS RELEASE
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STRENGTHENING CONNECTIVITY IN WESTERN INDONESIA, CITILINK ADDS THREE ROUTES FROM MEDAN

Tangerang, 20 May 2022 – Citilink adds three routes from Medan, namely Medan – Banda Aceh vv. and Medan – Gunungsitoli vv. that will be operating starting from today, May 20, 2022 and Medan – Sibolga vv. route that will be operating on May 23, 2022.

“This flight is part of the company's plan to develop Medan as a Citilink hub to strengthen flight connectivity in Western Indonesia,” said President & CEO of Citilink Dewa Kadek Rai in Tangerang, Friday (20/5).

Moreover, Medan has a strategic geographical location close to Asian economic centers such as Kuala Lumpur and Singapore, and is the gateway to the western region of Indonesia, so it is hoped that it will attract more people to fly this route.

Dewa also explained that the existence of this route would increase the accessibility of intra-Sumatra transportation, especially air transportation. So that the trip can be done with a shorter and more efficient travel time.

The Medan – Banda Aceh vv. and Medan – Gunungsitoli vv. routes will operate daily, while the Medan – Sibolga vv. route will operate every Monday and Wednesday using ATR 72-600 aircraft.

The flight schedules are as follows:

Route	Flight Number	ETD*	ETA**
Medan (Kualanamu) – Gunungsitoli	QG 1910	07.00	08:15
Gunungsitoli – Medan (Kualanamu)	QG 1911	08.40	09:55
Medan (Kualanamu) – Sibolga	QG 1922	10.20	11:25
Sibolga – Medan (Kualanamu)	QG 1923	11.50	13:05
Medan (Kualanamu) – Gunungsitoli	QG 1912	10:20	11:35
Gunungsitoli – Medan (Kualanamu)	QG 1913	12:00	13:15
Medan (Kualanamu) – Banda Aceh	QG 1946	13:40	15:15
Banda Aceh – Medan (Kualanamu)	QG 1947	15:40	17:15

*ETD: Departure time (local time)

**ETA: Arrival time (local time)

Citilink always implements strict health protocols in all its flight operational lines, from pre-, in-, to post-flight by referring to the health protocol provisions set by government to ensure that all flights run optimally while prioritizing health and safety, as well as best service for all customers.

About Citilink

Citilink is a subsidiary of Garuda Indonesia Group, serving flights with the system of connecting cities.

As proof of its success and ongoing commitment to improving customer service, Citilink received several awards such as Top IT Implementation Airlines Sector from the Ministry of Communication and Information Technology (2017), the Transportation Safety Management Award from the Ministry of Transportation (2017), a four-star accreditation from world aviation industry rating agency, Skytrax for two consecutive years from 2018, TripAdvisor Traveler's Choice Award for three consecutive years from 2018, the 4-Star Low-Cost Airline predicate from Airline Passenger Experience (APEX) for the third time, the 5-Star COVID-19 Airline Safety Rating predicate from Skytrax (2021), as well as various other prestigious awards.

For more information about Citilink, please visit www.citilink.co.id, Facebook FanPage Citilink, Twitter @citilink and Instagram @citilink.

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